

Policy Title	Access to Library Services		
Approval Date	April 21, 2026	Revision Date	
Related Policies	Code of Conduct Collection Development Patron Privileges and Responsibilities Policy		
Statutory Reference	RCW 49.60.030		
Purpose	Affirms the Lopez Island Library District’s commitment to serving a diverse community and providing facilities, programs, and services that are accessible to all.		

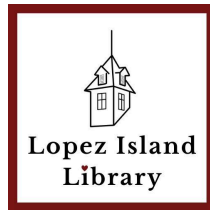
In the event of the amendment of any law, regulation, or ordinance incorporated into this policy or upon which this policy relies, the policy shall be deemed amended in conformance with those changes.

In cases where this policy conflicts with any local ordinance, state or federal law, the terms of that law, and its underlying rules or regulations shall prevail. In all other cases, Lopez Island Library District (“LILD” “Library”) policies and practices prevail.

The Board reserves the right to change and/or modify this policy at any time, as circumstances dictate and in accordance with applicable law.

Policy:

The LILD is committed to complying with the law and providing equitable and open access to library facilities, services, materials and programs. LILD also recognizes the ongoing need to increase awareness of and responsiveness to the diversity of the communities we serve. LILD complies with all applicable local, state, and federal laws prohibiting discrimination on the basis of: race, creed, color, gender expression or identity, ethnicity, age, religion, political ideology, national origin, citizenship or immigration status, sexual orientation, honorably discharged veteran or military status, status as a mother breastfeeding her child, the presence of any sensory, mental, or physical disability or the use of a trained dog guide or service animal by a person with a disability or any other status or classification protected by law. In addition, LILD ensures access for all regardless of housing status, discharge from military duty, language or literacy barriers, economic status, or cultural or social isolation barriers.



In support of that commitment:

- Access to library services shall not be denied or abridged to any individual eligible for library services, as defined in the LILD's Patron Privileges and Responsibilities policy, other than due to a violation of the Code of Conduct.
- In compliance with applicable local, state, and federal and state law, including but not limited to Title II of the Americans with Disabilities Act of 1990, the LILD does not discriminate on the basis of disability in admission, access, and/or operation of its programs, services, or activities. The LILD monitors its compliance with applicable laws to ensure the LILD and its programs are accessible to and usable by individuals with disabilities.
- The LILD offers reasonable accommodation to persons with disabilities to ensure equal access, to the extent possible, unless accommodation would be prohibitively expensive and/or fundamentally alter the nature of the program, service, or activity. LILD reserves the right to offer a different accommodation than a specific requested accommodation, so long as the offered accommodation meets the requirements of applicable laws.
- The LILD provides a grievance procedure to ensure that if an individual believes they have been denied access to library services or have been otherwise discriminated against, the issue can be resolved as promptly and amicably as possible.
- The LILD encourages patrons to informally engage the staff in resolving access or usability issues before the program, service, or activity takes place.
- Any unresolved ADA issue should be submitted to the Director to coordinate efforts to comply with and carry out ADA responsibilities as the LILD's ADA Coordinator.

LILD will make a good faith effort to implement this policy in a fair and consistent manner. The Director will establish administrative procedures necessary to implement this policy.