

Lopez Island Library Board of Trustees  
Regular Meeting- Informational Zoom Session  
March 17, 2020

Approved as Amended April 21, 2020

**Regular Board Meeting Call to Order:**

Chair Constance Euerle called their regular meeting on March 17, 2020. The purpose of this meeting was to discuss the library closure due to the COVID 19 pandemic.

**Members Present:** Trustees Bob Buchholz, Constance Euerle, Connie Holz, Michael Moore and LeaAnn Rolla.

**Staff:** Library Staff Member Claudia Rempel was also present.

**COVID 19 Pandemic/Library Closure-**

The Library Board of Trustees gathered over virtual platform zoom to discuss the implications of the library closure during the Governor's WA State Lockdown order. The Board discussed the closure, plans for staff to work from home, and key partnerships with other organizations.

**Next Meeting: Regular Library Board of Trustees Meeting – April 21, 2020.**

**Adjournment:** With no other business on the agenda, Chair Constance Euerle called for a motion to adjourn.

**MSP** A motion was made by Bob Buchholz and seconded by LeaAnn Rolla to adjourn the meeting. Motion carried unanimously.

The meeting adjourned at 10:40 am.

Respectfully submitted: \_\_\_\_\_  
Board Secretary

Approved: \_\_\_\_\_  
Board Chair

## Librarian's Report-Ingrid

### Overdues

- Sending out the stage 1-3 over dues every week or two seems to be helping get materials back. The reports are usually shorter now.
- Stage 1 – 14 days overdue; stage 2 – 30 days; stage 3 – 45 days; stage 4 – 60 + days
- I sent out stage 4 (mail vs. email/automatic phone for 1-3) twice, some came back undeliverable, some got results, some apparently reached the patron but did not get results.
- I'm thinking we need to chip away at the stage 4 over dues with phone calls (a few at a time).
- Stage 4 over dues were made worse by the experiment of endless auto-renewal – during that time I believe some patrons lost track of library books and got the impression that they could keep library materials indefinitely.

### Hoopla – circulation is increasing

- New high numbers in January: 12 new patrons, 94 total patrons, 300 total circs
- 30 patrons got all 5 possible; 30 got 3-4; 34 got 1-2 items
- Audio books are by far the most borrowed format: 117 audio books; 42 e-books; 11 comics; 50 movies; 39 TV; 13 music
- New high numbers may be a blip or a trend – too soon to tell for sure, though they went up all fall, and audio books are widely gaining popularity (not just on Lopez)

### Washington Digital Library Consortium (WDLC) – Our Overdrive

- WDLC members voted to indefinitely continue both the Macmillan and Blackstone boycotts and revisit when necessary. Macmillan affects audio and e-books, Blackstone is just for audio and began about 6 months ahead of Macmillan for similar reasons.
- We don't expect to get immediate results but more libraries are joining the Macmillan boycott every week, and we hope that these publishers will rethink their policies over time, as well as that other publishers will think twice before limiting library access.
- One survey of library users I read recently showed that patrons are more likely to purchase audio and paper books of authors they have found through services like Overdrive at their library.

## Star Library Ratings

- I finally found the 2019 article in LJ, and yes we did not get a star rating this year, but we were in the database of Washington libraries (i.e., we were not overlooked).
- 2019 ratings are based on data from fiscal year 2017, so it can have nothing to do with recent personnel changes.
- About 1/3 of the 2018 star libraries did not make the cut for 2019 due to the addition of Wi-Fi usage to the previous areas (total circulation, circulation of electronic materials, library visits, program attendance, and public internet computer use).
- We were already not competitive in the areas of circulation of electronic materials and public internet computer use, and this is not likely to change much.
- With 3 of 6 categories now pertaining to e-resources, and an atypically high percentage of the local population that eschews or limits personal electronics use, it is no longer realistic for us to be competitive in the star library rankings.
- I don't think we should view this as a mark against us. It is more accurate to say that the star library metric no longer measures our particular strengths.